



The Hilltop Institute

analysis to advance the health of vulnerable populations

Information Follows the Person: Advancing LTSS Integrated Electronic Records

*A symposium hosted by
The Hilltop Institute*

Thursday, June 14, 2012
8:00 a.m. - 4:30 p.m.
Reception Following

UMBC
Public Policy Building
Lecture Hall 9

UMBC
AN HONORS UNIVERSITY IN MARYLAND



Agenda

8:00-8:30	Registration and Continental Breakfast
8:30-8:45	Welcome and Overview
8:45-9:30	Keynote Address: Advancing Integrated Information Systems
9:30-9:45	Q&A
9:45-10:00	Break
10:00-11:00	Session 1: Designing a Perfect Integrated System
11:00-12:00	Session 2: Where Are Federal Agencies Going with Integrated Information?
12:00-1:30	Luncheon Address: MyHealthEVet—Making the Consumer Part of the Health Care Team
1:30-2:30	Session 3: Learning from the Private Sector
2:30-2:45	Break
2:45-3:45	Session 4: Implementing Integrated State LTSS Information Systems
3:45-4:15	Reflections
4:15-4:20	Q&A
4:20-4:30	Evaluations and Wrap-Up
4:30-6:00	Reception



Welcome and Overview

Freeman Hrabowski, UMBC

Michael Nolin, The Hilltop Institute

Keynote Address: Advancing Integrated Information Systems

This address will present an overview of the status of health information technology policy and development in the United States, with an emphasis on linking electronic health records with LTSS systems. The keynote will address the incentives available for public entities to increase coordination and prospects for future development. Finally, the speaker will explore a framework, including standards, services, and policies, that will enable a secure electronic health information exchange.

Janhavi Kirtane, Office of the National Coordinator
for Health Information Technology

Commentator: Michael Nolin

Session 1: Designing a Perfect Integrated System

While the medical community is making great strides in integrating clinical information and states are beginning to integrate their LTSS information systems, very little has been done to integrate these two systems. In this session, speakers will discuss what a completely linked health information system would look like, with particular emphasis on the potential for interaction between institutional and community providers. The presenters will discuss the advantages of a fully integrated system to consumers, providers, and payers, as well as the challenges to achieving such a system.

A Vision from a Provider's Perspective
James Walker, Geisinger Health System

A Vision from the Industry
William Rollow, IBM Global Business Services

Moderator: Ian Stockwell, The Hilltop Institute

Session 2: Where Are Federal Agencies Going with Integrated Information?

Federal agencies have been advocating and supporting person-centered, coordinated LTSS for older adults and persons with disabilities for a long time, and services for these populations have come a long way in achieving these goals. However, coordination of services will not be complete until the electronic records that include services, demographics, and financial information are also integrated. This session will feature a discussion by two federal agencies about the progress they are making in developing and implementing integrated care delivery information systems.

Innovations at CMS

Anita Yuskauskas and Arun Natarajan, CMS

Innovations at SAMHSA

Richard Thoreson, SAMHSA

Moderator: Aaron Tripp, The Hilltop Institute

Luncheon Address:

MyHealthEVet—Making the Consumer Part of the Health Care Team

Peter Levin, U.S. Department of Veterans Affairs

Moderator: Barbara Holt, The Hilltop Institute

Session 3: Learning from the Private Sector

This address will describe the progress made to integrate health and social records by the private health insurance industry. The speaker will describe how these coordinated systems have evolved and the extent to which they are currently employed. He will discuss issues addressed in the design of these systems, as well as those yet to be resolved. There will also be a preview of where private systems are heading.

Session 3 continued ...

Lessons from a Large Health Plan
Jaewon Ryu, Kaiser Permanente (Mid-Atlantic)

Moderator: Cynthia Boddie-Willis, The Hilltop Institute

Session 4: Implementing Integrated State LTSS Information Systems

In this session, representatives of two states will discuss the process of developing integrated LTSS information systems—creating collaborations among agencies and providers; developing common goals; obtaining support from funding sources; and engaging the public and direct service workers in the creation of new systems. The speakers will provide lessons learned during the implementation of their agencies' integrated systems.

The Arkansas Experience
Suzanne Bierman, Arkansas Department of Human Services

The South Carolina Experience
Rhonda Feaster, South Carolina Department of Health and Human Services

Moderator: Stephanie Cannon-Jones, The Hilltop Institute

Reflections

William F. Benson, Health Benefits ABCs

Moderator: Donna Folkemer, The Hilltop Institute



About the Speakers

William F. Benson is the Managing Principal of Health Benefits ABCs.

Suzanne Bierman, JD, MPH, is a Data and Policy Analyst for the Division of Aging and Adult Services at the Arkansas Department of Human Services.

Cynthia Boddie-Willis, MD, MPH, is the Director of Health Services Policy and Research at The Hilltop Institute.

Stephanie Cannon-Jones, MA, is a Senior Policy Analyst at The Hilltop Institute.

Rhonda Feaster, BSW, is the Department Head of Data and Reporting for the Division of Community Long-Term Care at the South Carolina Department of Health and Human Services.

Donna Folkemer, MA, is the Director of Long-Term Services and Supports Policy and Research at The Hilltop Institute.

Barbara Holt, PhD, is a Senior Policy Analyst at The Hilltop Institute.

Freeman A. Hrabowski, PhD, is the President of UMBC.

Janhavi Kirtane, MBA, is the Director of Clinical Transformation for the Beacon Community Program at the Office of the National Coordinator for Health Information Technology.

Peter Levin, PhD, is the Chief Technology Officer/Senior Advisor to the Secretary for the U.S. Department of Veterans Affairs.

Arun Natarajan, MA, is a Health Insurance Analyst in the Division of Long-Term Services and Supports at CMS.

Michael A. Nolin, MA, is the Interim Executive Director of The Hilltop Institute.

William C. Rollow, MD, MPH, is the Solutions Leader for the Health Care Value and Transformation Strategy and Innovation Group with IBM Global Business Services.

Jaewon Ryu, MD, JD, is the Associate Medical Director for Kaiser Permanente, Mid-Atlantic States.

Ian Stockwell, MA, is the Director of Special Studies at The Hilltop Institute.

Richard Thoreson, PhD, is a Public Health Advisor for the Center for Substance Abuse Treatment at SAMHSA.

Aaron Tripp, MSW, is a Policy Analyst at The Hilltop Institute.

James Walker, MD, FACP, is the Chief Health Information Officer at Geisinger Health System.

Anita Yuskas, PhD, is the Technical Director for HCBS Quality at CMS.



The Hilltop Institute

The Hilltop Institute at UMBC is a non-partisan health research organization—with an expertise in Medicaid and in improving publicly financed health care systems—dedicated to improving the health and wellbeing of vulnerable populations. Hilltop conducts research, analysis, and evaluations on behalf of government agencies, foundations, and nonprofit organizations at the national, state, and local levels. Hilltop is committed to addressing complex issues through informed, objective, and innovative research and analysis.



Acknowledgements

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Marsha Willis, Event Chair

Ian Stockwell, Program Consultant

Andrea Schumacher, LTSS Maryland Liaison

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Barbara Holt, Team Leader, Moderator

Cynthia Boddie-Willis, Moderator

Stephanie Cannon-Jones, Moderator

Donna Folkemer, Moderator

Mike Nolin, Moderator

Ian Stockwell, Moderator

Aaron Tripp, Moderator

Event Team

Marsha Willis, Team Leader

Sanya Glover, Document Design and Development, Editing, Symposium Evaluation, Slide Show, Speaker Bios, Registration Table, Website

Kevin Pyles, Registration Process Management

Ann Chen, Timekeeper

Pradeep Guin, David Idala, Marsha Willis, Sanya Glover, Photographers

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